

STRATEGIC PLAN 2022–2025



OUR PURPOSE

Enabling independence for people living with disability.



OUR VISION

A community working in partnership to support people with a disability to live the life they choose.

Founded in 1947 by a group of parents to give their children living with disability a better quality of life through access to education and social inclusion.

OUR VALUES

Sylvanvale embraces a strong person centred approach, personal choice and personal outcomes for people and their families. We value:



BELONGING

We know that feeling welcome and included is critical to wellbeing. We value culture, community, and two-way communication.



CHOICE

We understand that choice is a fundamental human right and support the right to always exercise choice and control.



CONTRIBUTION

We work with others and value their input as we believe this builds stronger communities and networks to support individuals to achieve their goals.



RESPECT

We honour diversity and difference; through active listening we support our customers and each other to make choices that are right for their individual circumstances.



SAFETY

We ensure the physical safety and health of our customers and each other as a priority.

WHO WE ARE

Today we support children and adults from a range of cultural backgrounds to live and participate in their community, as they choose.



OUR GOALS



01 CUSTOMER-FIRST PHILOSOPHY AND CULTURE

Provide high quality services that meet the needs of our customers and the choices they make.



02 QUALITY-DRIVEN PRACTICE

Through a capable and informed workforce, foster a positive culture that enables high-quality supports and flexible service delivery.



03 SUSTAINABILITY MANAGEMENT

Improve our productivity and efficiency to support growth, innovation and sustainability.

OUR LOCATIONS

1. Blue Mountains

2. Penrith

3. Blacktown

4. Hills Shire

5. Liverpool

6. Fairfield

7. Cumberland

8. Canterbury-Bankstown

9. Georges River

10. Bayside

11. Camden

12. Campbelltown

13. Sutherland Shire

 Clinical Services

 Support Coordination

GREATER SYDNEY

 Supported Independent Living

 Community Hubs and Centre Based Activities

 Mikarie Child Care Centre

 Living Support

OUR SUPPORTS AND SERVICES



SUPPORTED INDEPENDENT LIVING



LIVING SUPPORT



CLINICAL SERVICES



SUPPORT COORDINATION



COMMUNITY HUBS

